Morgan K. O’Brien is president and chief executive officer of Peoples Natural Gas Company LLC, affiliated utilities serving approximately 740,000 customers in southwestern Pennsylvania, West Virginia and Kentucky. In that capacity, he is responsible for the company’s strategic, operational and financial performance.

Since joining Peoples Natural Gas, O’Brien has reestablished the 100 plus year old company in western Pennsylvania. The company has significantly grown its employment in the region and has brought nearly 300 new jobs back to the region and created a high performing Customer Service Center in Pittsburgh. In addition, he has orchestrated the largest infrastructure improvement and modernization project in the company’s history. The company has committed to a multi-year multi-billion dollar investment program to meet the growing energy needs of the region and that will dramatically improve the environmental impacts to the region and in particular the quality of air in the region. During his tenure as CEO, the company has dramatically improved its safety record improving to the top quartile of AGA gas utilities. In May 2011, Peoples TWP, formerly T.W. Phillips Gas and Oil Co, was purchased and became a sister company to Peoples Natural Gas. And in December 2013, Peoples acquired Equitable Gas. And most recently, Peoples acquired Delta Gas in Kentucky. With these acquisitions, Peoples is now the largest natural gas distribution company in Pennsylvania and serves thousands of customers in West Virginia and Kentucky as well.

O’Brien has positioned Peoples as a true community partner and champion. The company invests and partners with many organizations that drive economic development and improve the quality of life in the region. Under his leadership, Peoples’ mission is to make the lives of all its customers better. To that end, its vision of going above and beyond customer expectations is now becoming a key part of the company’s day to day operations. This means exceeding expectations on every phone call and service call, and being more compassionate with customers who have challenges affording their energy bills. This culture is consistently on display as Peoples’ employees volunteer their time and resources for charitable causes throughout the year.

Prior to joining Peoples Natural Gas in February 2010, O’Brien served as President and CEO of Duquesne Light Holdings from September 2001 to January 2010. At Duquesne Light, O’Brien refocused the company as a solidly performing electricity utility and community partner. Duquesne Light became the top performing electric utility in safety and customer service under O’Brien’s leadership. O’Brien joined Duquesne Light in 1991, holding several senior executive positions before becoming CEO. Prior to his tenure at Duquesne, he served in various management positions at PNC Bank and major accounting firms.

A Pittsburgh native, O’Brien earned a bachelor’s degree in Business Administration and master’s degree in Taxation from Robert Morris University. O’Brien is active in civic organizations throughout the region, including the Board of Trustees of his alma mater. He also serves on many boards, some which include the Allegheny Conference on Community Development, The Pittsburgh Cultural Trust, The Pittsburgh Foundation, and the Leukemia & Lymphoma Society – Western PA Chapter. Morgan also sits on the Board of Directors of Matthews International and HFF, Inc. both publicly traded companies.